

Plan for Supported Areas

After the completion of a NIP, the following plan demonstrates the minimum level of maintenance that a Tenants and Residents Association will receive in recognition of their key role in a 'Supported Area' (SA).

SUPPORTED AREA CHARTER

The Area Committee funded Priority Neighbourhood Worker, in partnership with AVH Customer Involvement Officer, will:

- 1) Provide **contact details** for themselves
- 2) **Attend** a minimum of two Tenants & Residents Association meetings per year
- 3) Support group in producing annual **calendar of events/action plan**
- 4) Provide **Training** Support
- 5) Provide **Funding** Support
- 6) Support Residents Association in identifying and booking **Guest Speakers** for meetings
- 7) Assistance as required on producing regular **newsletters**
- 8) Assistance as required to hold **community event** days
- 9) Source of **Information Support** on services available
- 10) Support Resident Associations to become **mentors** to new groups

1) Provide Contact details Outcomes

- Resident Association have knowledge of PNW and able to contact to ask for assistance.

2) PNW to attend a minimum of two Tenants and Residents Association meetings per year

Outcomes:

- Priority Neighbourhood Worker engaging and building relationship up with residents
- Groups capacity and operation regularly monitored to guarantee sustainability of Tenants and Residents Associations
- Ability of TARA to identify additional support from agencies to tackle identified issues

3) PNW support Tenants and Residents Association in producing annual calendar of events/action plan

Outcomes:

- Residents Association has clear action plan
- Residents Association discussed with PNW on support that is available to support them to delivery each action

4) Training Support

Outcomes:

- Training of Management Committee increasing capacity and long term sustainability of the group

Appendix 3

- Group running effectively and delivering projects for community benefit.
- Regular contact with Management Committee builds relationship with PNW and use PNW as point of contact for advice on certain issues.

5) Funding Support

Outcomes:

- Increase Groups knowledge on funding sources including Small Grants and AVH Area Panel
- Group able to deliver projects that benefit the local community
- Increasing sustainability of group

6) Guest Speakers for Residents Association meetings

Outcomes:

- Group receives direct contact with support services
- Group building capacity through knowledge of support services to support projects and tackle community issues

7) Assistance as required on producing regular newsletters

Outcomes:

- Production of regular community newsletters
- Community cohesion developed and sense of Community Pride
- Tenants and Residents Association to receive copy of Outer South Newsletter and opportunity to provide articles for the Outer South Newsletter

8) Assistance as required to hold community events days

Outcomes:

- Successful community days delivered by Tenants and Residents Associations
- Capacity of group developed through skills and confidence building

9) Source of Information on support services

Outcomes:

- Provide groups with information on services within Leeds City Council and other agencies and partners.

E.g. Community Skip Provision, Streetscene, Parks and Countryside, Leeds In Bloom.

- Provide groups with information on specific services within Leeds City Council and other agencies and partners.

E.g. Flood Risk advice, Actions during heatwaves, Fuel Poverty support, Debt Advice details

- Skills and confidence of Residents increased to contact necessary partners to tackle community issues.

10) Support Resident Associations to become mentors to new groups

Outcomes:

- Residents from less established groups develop skills from others in good practice.
- Provides less established groups with skills for running group as well as enhancing knowledge of how to develop as a Residents Association.
- Empowers both residents in new groups and those who are mentors.
- Offers the opportunities for residents to learn from one another in a productive way.
- Skills and confidence increases in residents in addressing community issues.